#### **MYCHART**



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THE PORTLAND CLINIC - TIGARD 9250 SW HALL BLVD, TIGARD, OR 97223 PHONE | 503-293-0161

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**THE PORTLAND CLINIC - COLUMBIA** 5847 NE 122ND AVE, PORTLAND, OR 97230 PHONE | 503-256-3401

**THE PORTLAND CLINIC - HILLSBORO** 256 SE 2ND AVE, HILLSBORO, OR 97123 PHONE | 503-648-4171 *Our Mission:* We are a comprehensive medical team committed to making a healthy difference in your life. *We specialize in you.* 







# Your Online Health Record

Portland <sup>19</sup> <sup>19</sup> <sup>19</sup> <sup>19</sup> <sup>19</sup> <sup>19</sup> <sup>19</sup> <sup>19</sup> <sup>10</sup> <sup>1</sup>

### **MYCHART**



### Welcome to MyChart.

MyChart gives you 24/7 secure online access to portions of your electronic health record (EHR) where your doctor stores your health information. You can view test results (four days following), messages from your doctor, and your key health information. You can even manage your prescriptions, access your records and schedule an appointment with your primary care provider.

# Ask your provider at The Portland Clinic to tell you more about MyChart.



#### YOU SEE WHAT YOUR DOCTOR SEES

#### View your medical information online

- Review medications, immunizations, allergies and medical history.
- View visit notes from past appointments.
- Receive test results online (four days following) no waiting for a phone call or letter.
- View your Visit Summaries which contain information about your appointment including the reason for visit, vitals taken, medication updates, follow up information and more.

#### Stay in touch with your physician

- Communicating with your physician is as simple as sending an email—but even more secure.
- Request renewals of your medications online.
- Submit photos of your medical symptoms.

#### Manage your appointments

- Schedule an appointment with your primary care provider.
- View details of your past & upcoming appointments.

#### **BILL PAY AVAILABLE THROUGH MYCHART**

MyChart is a convenient, secure way to pay your Portland Clinic bill by credit card.

- View your current outstanding balance.
- Pay bills through a secure payment portal using Visa, MasterCard, American Express or Discover.
- Print your online payment receipt or have it emailed to you.
- Just login to MyChart and click on *Pay bill now* to get started.

## It's easy to sign up online once you receive an enrollment activation code from The Portland Clinic.

HOW DO I SIGN UP?

For new patients (18 years and older) who wish to participate, you will be issued a MyChart activation code during your clinic visit. This code enables you to log in and create your own user ID and password.

### When a MyChart account is created, MyChart will become your primary method of communication.

If you are an established patient and would like to sign up, ask your provider to enroll you at your appointment or call your provider's office and they will help to enroll you.

Your information is safe from unauthorized access because MyChart is password-protected and delivered via an encrypted connection.

Proxy access is now available for patients of all ages. Proxy access is security access to the MyChart account of another patient. It allows you to log into your MyChart account and connect to information regarding your family member. Due to the sensitive nature of medical information, access to the MyChart accounts of patients age 13-17 will have limited health information. To request access to this convenient service, you will need to complete a Proxy Consent Form (found on our website) and return it to one of our medical facilities.