



October 2019

Dear Patient:

The Portland Clinic wants to let you know which Medicare Advantage plans our providers are accepting for the year 2020. These insurance companies offer full Medicare benefits plus extra benefits beyond Original Medicare. If you're on one of the following Medicare Advantage plans, you can continue to be seen at The Portland Clinic. Patients on Original Medicare are highly encouraged to sign-up with a Medicare Advantage plan to continue to receive services at The Portland Clinic.

You may already be aware that Medicare Advantage plans renew their contracts and change benefits every year. **Any changes to your current Medicare Advantage plan to start January 1, 2020 must be made between October 15 and December 7** (Special Enrollment Periods are still in effect for qualifying events).

- ❖ **AARP® MedicareComplete® by UnitedHealthcare – Now accepting HMO & PPO Plans**
- ❖ **CareOregon Advantage Plus (closed to new patients) – Dual Eligible Only**
- ❖ **Health Net® Medicare Advantage Plans**
- ❖ **Kaiser Permanente® Medicare Advantage Plans – Contact Kaiser directly at 503-341-0543**
- ❖ **PacificSource Medicare Advantage MyCare Plans**
- ❖ **Providence Medicare Advantage Plans**
- ❖ **Regence Medicare Advantage Plans**

We have partnered with SeniorChoices NW, a local company specializing in Medicare approved insurance plans, to assist you in selecting the plan that best fits your needs. There is no cost for their service. We encourage you to call them to schedule an appointment or attend a free Medicare Informational Meeting (the meeting locations, dates, and times are listed on the back of this letter). SeniorChoices NW can be reached by calling 503-682-1878, or toll-free 866-682-1878 (TTY: 711). Their office hours are Monday - Friday, 9:00 am - 5:00 pm, but agents are available to meet outside of the office for appointments.

If you have additional questions that are not answered after you've contacted SeniorChoices NW, please call our internal Medicare patient line at 503-221-0161 ext. 2128 (TTY: 711) 9:00 am - 5:00 pm, Monday - Friday. We appreciate your trust and loyalty as we remain committed to providing quality health care built on relationships.

Sincerely,

Jessica Mosher  
Patient Services Representative

# **THE PORTLAND CLINIC**

## **FREE MEDICARE INFORMATIONAL MEETINGS**

---

### **Beaverton Office**

15950 SW Millikan Way, Beaverton, OR 97003  
Employee Lounge Room  
2:00 pm to 3:30 pm

**October 15 – December 7, 2019**

Every Monday

### **Northeast Office**

5005 NE Sandy Blvd, Portland, OR 97213  
Rose City Conference Room  
10:00 am to 11:30 am

**October 15 – December 7, 2019**

Every Thursday except Thanksgiving

### **Downtown Office**

800 SW 13<sup>th</sup> Avenue, Portland, OR 97205  
Jeff Cleven MD Board Room  
***Free Parking in the lot at The Portland Clinic***  
10:00 am to 11:30 am

**October 15 – December 7, 2019**

Every Friday except day after Thanksgiving

### **South Office**

6640 SW Redwood Lane, Portland, OR 97224  
Conference Room 2<sup>nd</sup> Floor  
10:00 am to 11:30 am

**October 15 – December 7, 2019**

Every Tuesday

For accommodation of persons with special needs at meetings, call 503-682-1878 (TTY: 711) between 9:00 am - 5:00 pm, Monday - Friday, Pacific time.