

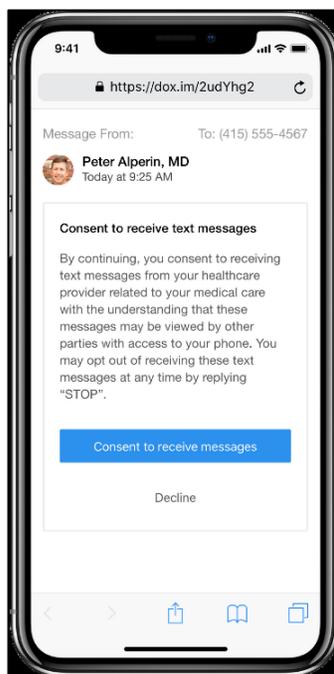
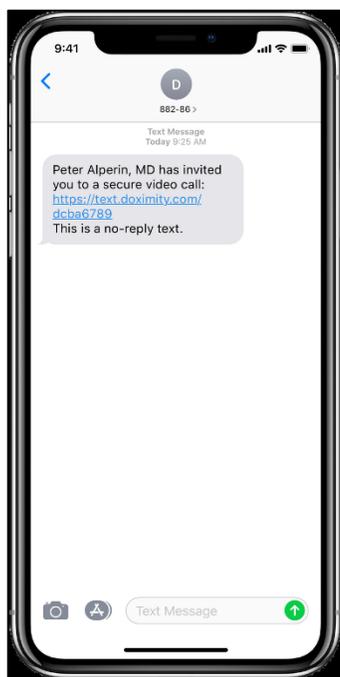
Doximity Video Visits for Patients



Doximity is a mobile application that allows clinicians to call patients to perform video visits. These visits are HIPAA compliant and on a secure platform. As a patient, you do not need to download the Doximity application for your visit. Simply click on the link that will be texted to you from your provider, consent to Doximity messages, and join your call when the text link arrives.

What You Will See

1. You will receive a text message from a short phone number inviting you into the call.
2. You will have to give consent to receiving messages. You will only be asked for consent one time.
3. You will receive a secure message from your provider with a link to join the video call.



FAQs

- What browser do I need?
 - iOS Mobile Device: Safari (only iOS 11 & up are supported)
 - Android Mobile Device: Google Chrome or Firefox
- Are video calls recorded?
 - No, video calls are **NOT** and will **NEVER** be recorded.
- Having trouble connecting to a video call?
 - Poor connection can lead to a dropped call or inability to connect, turn off Wi-Fi and try again
- Nothing happens when I select “Join Video Call”
 - Make sure you have your device’s Pop-Up Blocker turned off