# How to download your previous medical history

Starting May 21, 2025, you will begin to build new data and information in your new MyChart account as you receive care and complete appointments. Information from your Original MyChart account (e.g., messages, documents, test results, etc.) will not transfer to the new platform. However, your Original MyChart account will still be accessible in a read-only format for six (6) months after the transition.

If you would like to save any of your information from your Original MyChart account, here's how:

- Log in to your Original MyChart account here >>
- Go to "Sharing Hub" from your MyChart Menu.
- Select the option to share with "Yourself."
- Select the "Download or send a snapshot" option.
- Select the "Date Range" tab or the "All Visits" tab, then click "Continue."
- Click "Download all."
- You can choose to add password protection, if you would like.
- Click "Request download."
- Once your information is ready, you will click "Download" and save a copy for your personal files.

You can also request formal copy of your medical records at any time by visiting MediCopy.net/Patients to request a copy**\***.

> **\***NOTE: *We have partnered with MediCopy to fulfill Release of Information requests. MediCopy is fully HIPAA compliant and adheres to all state and federal regulations concerning the release of medical information.*

Rest assured, your medical history and medical records remain fully intact. Your health information is secure and continues to be accessible to you and your provider. This does not change. All records are maintained in full compliance with the Health Insurance Portability and Accountability Act (HIPAA).

The Portland Clinic